

2020-06-29

To our valued customers

Konan Medical, Inc.

Konan's Measures to prevent the spread of Novel Coronavirus (COVID-19) Infection

We would like to express our deepest sympathies to all those affected by novel coronavirus infection (COVID-19).

Placing the highest priority on ensuring the safety and health of our customers, business partners and employees, we will take measures to prevent the spread of infection in response to the "New Normal" in order to continue a stable and safe business.

We apologize for any inconvenience this may cause to our customers and business partners, and appreciate your understanding.

Our Measures

- **Employee health check and infection prevention**
 - Employees who use public transport to come to the office are encouraged to "stagger their work schedules".
 - The physical condition of all employees is thoroughly checked on a daily basis.
 - In case the employee is suspected to be infectious, he/she is thoroughly instructed to stay home or work from home, and check with the local government consultation office.
 - Nonessential domestic business trips are refrained and international business trips are cancelled for the time being or postponed.
- **Office environment improvement in line with the new style of working**
 - Employees are urged to practice hand-washing, hand-sanitizing, gargling, cough etiquette and regular ventilation.
 - Hand sanitizer is installed at several locations in the company.
 - Employees carry hand sanitizer with them on business trips or going out.
 - Remote meetings or meetings with a limited number of attendees are conducted.
 - The partitions or vinyl curtains are installed in the company.
 - The distance between employees in the break space is maintained.
- **To our customers and business partners**
 - We will keep our visits to a minimum. When we visit you, we will take our temperature, check our condition and disinfect our hands.
 - We would like to ask you to refrain from visiting us as much as possible.

Thank you for your kind understanding.